



Welcome to Franciscan Physician Network Rheumatology & Osteoporosis Specialists!

Enclosed you will find a new patient package. Our office hours are 8 a.m. to 5 p.m. Monday through Friday.

Please prepare to arrive 20 minutes prior to your scheduled appointment to register. In preparation for your appointment, please bring your completed medical history form, X-rays, MRIs, bone density test printouts, lab results (if not performed at a Franciscan Health hospital or lab), and other pertinent medical records. Preparing for your appointment and arriving early are very helpful for your initial evaluation and further follow-up care. Additionally, it helps keep our office running on schedule and minimize wait time.

In case you need to cancel your appointment, please do so as early as possible to allow us to accommodate our other patients. We understand that emergencies happen, but missed appointments and cancellations within 24-hours of your scheduled appointment will result in a \$25 charge.

You have the right to be well-informed about your rheumatologic condition. Our office will explain in detail the diagnostic and treatment options, their risks and benefits, and we will provide you with written information when available. We highly encourage you to ask questions and research your condition and any concerns you have. Please use caution when investigating your condition and treatment options and use reliable sources. It is your responsibility to understand the information provided and to follow instructions regarding scheduled follow-up appointments, labs, X-ray, or other tests, and taking your medications as recommended.

As a patient of our practice, you can contact our office during operating hours, (317) 888-1467, regarding your rheumatologic condition or medications. After hours, our phones are answered by our call center and will reach the physician on call for urgent matters. If you have questions regarding other medical problems, please contact your primary care provider or other specialists managing those conditions. If you have an emergency, go to the closest urgent care center or emergency room.

Sincerely,

Stefan D. Monev, MD, FACR