

## Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Franciscan Health Facilities complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Franciscan Health Facilities does not excluded people or treat them differently because of race, color, national origin, age disability, or sex.

Franciscan Health Facilities:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Tom Gryzbek, Grievance Officer.

If you believe that Franciscan Health Facilities has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Tom Gryzbek, Grievance Officer, 1505 S Court Street, Crown Point, Indiana 46307, Telephone Number: 844-217-5629, TTY Number: 877-893-8199, Fax: 219-662-3743, [Tom.Gryzbek@Franciscanalliance.org](mailto:Tom.Gryzbek@Franciscanalliance.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Tom Gryzbek, Grievance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.