

WORKERS' COMPENSATION NURSE CASE MANAGER

Your personal guide to direct you through
the workers' compensation process



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Navigating workers' compensation claims is challenging. We understand the tasks involved with work related injuries. Our workers' compensation nurse case manager has experience in the occupational health setting and recognizes the importance of communication with all parties involved to successfully treat injured workers.

To ensure an efficient and easy process, our nurse case manager works directly with the patients, insurance adjusters, other nurse case managers, employers, physicians and other treating facilities, by answering questions and providing assistance wherever needed. Our goal at Orthopedic Specialists of Franciscan Physicians Network is to provide the best treatment, so employees can get back to work as quickly and safely as possible.

HOW CAN THE WORKERS' COMPENSATION NURSE CASE MANAGER HELP YOU?

- Assists with scheduling timely appointments once authorized by the workers' compensation carrier.
- Communicates with the workers' compensation insurance adjusters and assigned nurse case managers regarding treatment plans.
- Office and work status notes are available after the appointments. These notes are forwarded to both the adjusters and the nurse case managers.
- Communicates your questions and concerns directly with our physicians to get the answers you need, when you need them.
- Arranges translation services for appointments. Most languages are available including services for the hearing impaired.

Patient care comes first so we welcome nurse case managers to attend appointments with patients. We understand the importance of keeping insurance carriers, nurse case managers and employers informed of treatment and progress for all injuries.



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