Franciscan
ST. ELIZABETH HEALTH
Crawfordsville



Community Health Implementation Plan--Crawfordsville

Franciscan St. Elizabeth Health-Crawfordsville

2016-2018

Community Health Improvement Plan

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Executive Summary of CHNA

The Community Health Needs Assessment (CHNA) is designed to provide an understanding of the current health status and needs of the residents in the communities served by Franciscan St. Elizabeth Health-Crawfordsville (FSEH-Crawfordsville). This report meets the current Internal Revenue Service's requirement for tax-exempt hospitals, which is based on the Patient Protection and Affordable Care Act of 2010. More importantly, this document assists FSEH-Crawfordsville in providing essential services to those most in need. Based on the findings in this report, FSEH-Crawfordsville will develop a three year strategic plan on meeting community health needs as capacity and resources allow.
This report focuses on Montgomery County, the location of most of FSEH-Crawfordsville patient residences. Because Indiana is a home rule state, data by zip code is limited. Based on the primary survey of residents in the county, some zip code level data was attainable and shows small nuances between the county of Montgomery and the city of Crawfordsville.

Montgomery County faces several challenges due to its socioeconomic factors, built environment, industry types, and geographical location. Using mixed methods to evaluate the primary and secondary data, the following health-related issues are top concerns:

1. Physical Activity and Nutrition: Obesity, diabetes management, arthritis, and cardiovascular conditions all score highly in incident rates and perception of need. A common theme amongst all of these clinical issues is the lack of physical activity and proper nutrition. Concerns about public safety, lack of built environment, and access to healthy food also contribute to this issue.

2. Behavioral Health: Suicide rates are higher than the state average. National data indicates of the reported completed suicides, many more are unreported due to the listed cause of death. Substance abuse rates are also quite high, especially with alcohol and opiates. Stress, depression, and poor mental health rates also contribute to poor chronic disease management, obesity, and self-satisfaction.

3. Access to Health Care: Cost of co-pays, deductibles, medications, and durable medical equipment are reported most frequently as barriers to clinical care. While the county is not a federally designated health professions shortage area, there is a shortage of providers, or long waits to see a primary care provider.

4. Respiratory Diseases: Perhaps linked to the high tobacco use rates, asthma and COPD rates are high and management is poor, especially in children.

5. Tobacco: As is true in most Indiana counties, tobacco continues to be an issue and may contribute to other conditions, including lung, oral cavity, and pharynx cancers.

6. Youth Health: Compounding factors, such as health and safety issues, lead to adverse childhood experiences. Teen birth rates, high food insecurity rates, use of alcohol, tobacco, and other drugs, and cases of child abuse and neglect contribute to poor well-being of youth.

Franciscan St. Elizabeth Health-Crawfordsville

A trusted leader in providing faith-based, integrated health care, FSEH-Crawfordsville is a full-service, acute-care medical center. FSEH –Crawfordsville provides cancer care, emergency medicine, imaging, rehabilitation, sports medicine and women's health.

FSEH-Crawfordsville is a member of the Mishawaka, Ind.-based Franciscan Alliance, one of the largest Catholic health care systems in the Midwest with 14 growing hospitals, approximately 20,000 employees and a number of nationally recognized Centers of Health Care Excellence.

FSEH-Crawfordsville is located in Montgomery County, 1710 Lafayette Road, Crawfordsville, IN 47923. The CEO of FSEH- Crawfordsville is Terry Wilson.

The FSEH-Crawfordsville statistics include:

FSEH Services	
Average Annual Inpatient Admissions	6,332
Annual Outpatient Visits	341,238
Annual Emergency Department Visits	34,000
Annual Surgical Procedures	12,774
Births	591
Employees	949
Volunteers	32
Total Physicians (includes Franciscan Physician Network and affiliated doctors)	324
Average length of patient stay	4.09 days
Franciscan Visiting Nurse Service Employees	0

FSEH-Crawfordsville- Services Include:

Behavioral Health	Hospitalists	Primary Care Physicians
Cancer Care	Imaging	Rehabilitation Services
Emergency Medicine	Intensive Care Unit	Senior Services
Family Doctor	Joint & Spine Care	Sleep Disorders
Home Health Care	Laboratory Services	Sports Medicine
Hospice	Orthopedics	Surgical Services

The FSEH- Crawfordsville mission is To Continue Christ's Ministry in our Franciscan Tradition. Values include:

Respect for Life
The gift of life is so valued that each person is cared for with such joy, respect, dignity, fairness and compassion that he or she is consciously aware of being loved.

Fidelity to Our Mission
Loyalty to and pride in the health care facility are exemplified by members of the health care family through their joy and respect in empathetically ministering to patients, visitors and co-workers.

Compassionate Concern
In openness and concern for the welfare of the patients, especially the aged, the poor and the disabled, the staff works with select associations and organizations to provide a continuum of care commensurate with the individual's needs.

Joyful Service

The witness of Franciscan presence throughout the institution encompasses, but is not limited to, joyful availability, compassionate, respectful care and dynamic stewardship in the service of the Church.

Christian Stewardship
Christian stewardship is evidenced by just and fair allocation of human, spiritual, physical and financial resources in a manner respectful of the individual, responsive to the needs of society, and consistent with Church teachings.

Top Health Needs and FSEH-Crawfordsville Selections

Based on the CHNA, several priority health needs, including social determinants of health, were identified. Per IRS guidelines, the table below provides a list of the priority needs, which needs FSFH-Crawfordsville will commit to working on, and justification of why the other needs were not selected. Selection of priority health needs was based on the magnitude, impact, feasibility, cost, and partnerships.

Health Need	Description	FSFH-Indiana-polis Priority?	Justification/Explanation
Physical Activity and Nutrition	Obesity, diabetes management, arthritis, and cardiovascular conditions all score highly in incident rates and perception of need. A common theme amongst all of these clinical issues is the lack of physical activity and proper nutrition. Concerns about public safety, lack of built environment, and access to healthy food also contribute to this issue.	Yes	Montgomery County lacks opportunities to be physically active. FSEH-Crawfordsville will introduce multiple opportunities for all residents to participate in physical activity.
Behavioral Health	Suicide rates are higher than the state average. National data indicates of the reported completed suicides, many more are unreported due to the listed cause of death. Substance abuse rates are also quite high, especially with alcohol and opiates. Stress, depression, and poor mental health rates also contribute to poor chronic disease management, obesity, and self-satisfaction.	Indirectly	The Wellness Coalition of Montgomery County has identified mental health and substance abuse as two priorities for 2016-2020. FSEH-Crawfordsville participates in this coalition and will provide support and resources to these interventions when possible.
Access to Health Care	Cost of co-pays, deductibles, medications, and durable medical equipment are reported most	Yes	FSEH-Crawfordsville will implement a paramedicine program that delivers health care in the homes of residents. In addition,

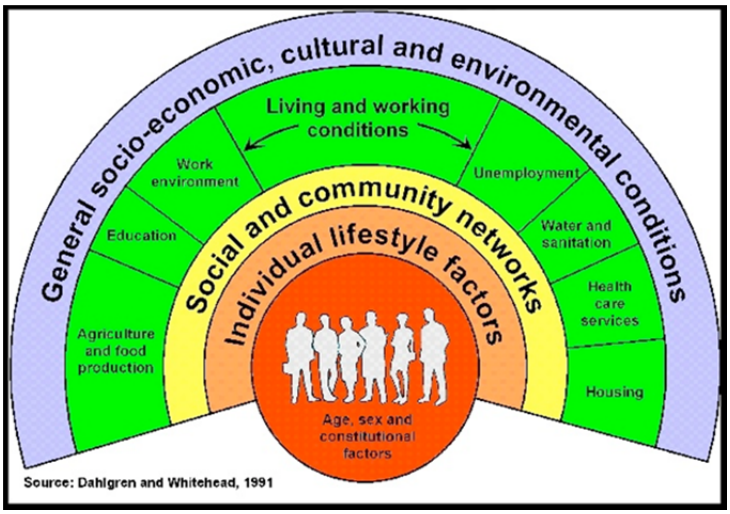
	frequently as barriers to clinical care. While the county is not a federally designated health professions shortage area, there is a shortage of providers, or long waits to see a primary care provider.		FSEH-Crawfordsville will continue to recruit qualified health professionals, though not as part of the community benefit program.
Substance Abuse (illegal drugs, prescription abuse, and alcohol)	Par for a majority of Indiana counties, all types of substance abuse are at a dangerous level.	No	FSFH-Indianapolis behavioral health staff do not have the resources to adequately address substance abuse as a community health issue. However, as the state government and other safety net programs address this issue, FSFH-Indianapolis will participate to the fullest extent possible.
Respiratory Diseases	Perhaps linked to the high tobacco use rates, asthma and COPD rates are high and management is poor, especially in children.	Yes	COPD patients who have been discharged from the hospital will receive home care as part of the paramedicine program.
Tobacco	As is true in most Indiana counties, tobacco continues to be an issue and may contribute to other conditions, including lung, oral cavity, and pharynx cancers.	Not as a priority	Hospital staff will continue to support patients who are ready to quit smoking through internal and external referrals.
Youth Health	Compounding factors, such as health and safety issues, lead to adverse childhood experiences. Teen birth rates, high food insecurity rates, use of alcohol, tobacco, and other drugs, and cases of child abuse and neglect contribute to poor well-being of youth.	Indirectly	The Wellness Coalition of Montgomery County has identified youth health as a priority for 2016-2020. FSEH-Crawfordsville participates in this coalition and will provide support and resources to these interventions when possible.

Approach and Methodology

Principles and Methodology

In determining community health interventions for the selected priority health needs, health equity, sustainability, and consideration of the social determinants of health are key priniciples. While most interventions focus on the individual lifestyle factors, knowledge, skills, and behaviors, consideration of the cultural and environmental contexts are just as important. FSEH-Crawfordsville acknowledges that true change comes with major shifts in all areas. Therefore, while this report documents interventions that are mostly at the individual efforts, participating in collective impact is also vital.

The models below represent the need for multiple interventions:



Social Determinants of Health

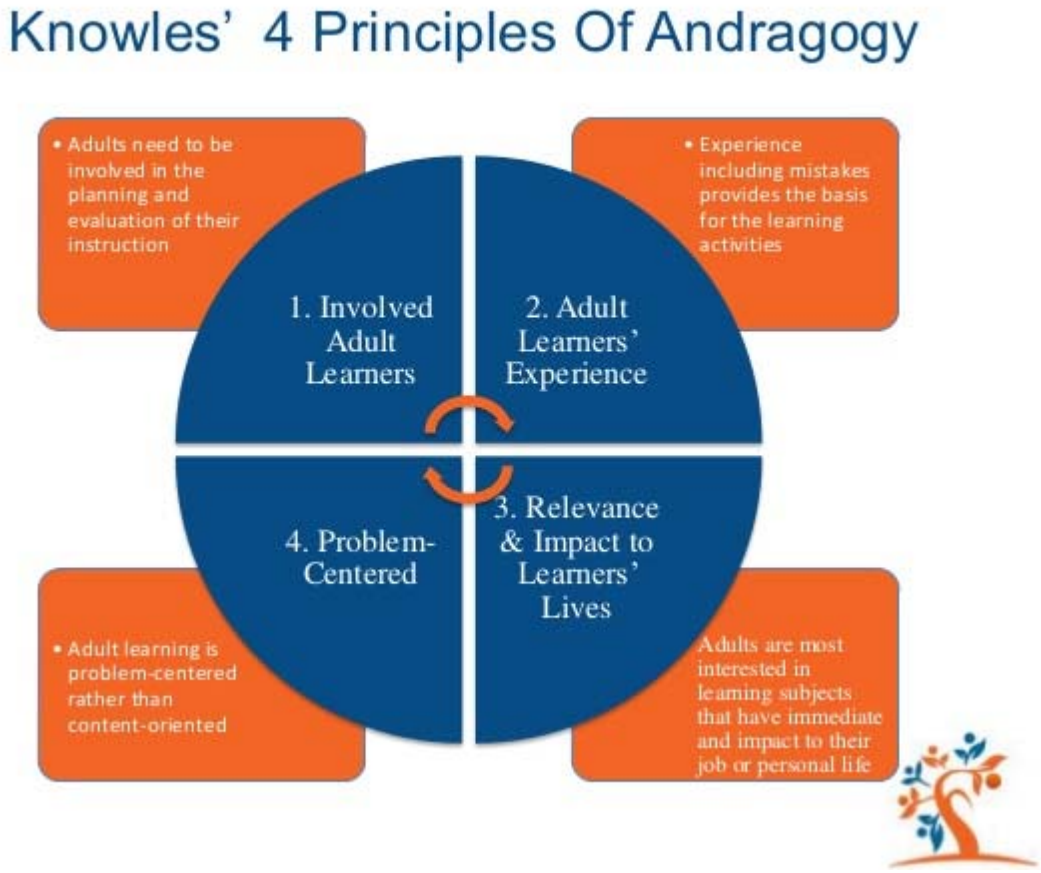


Socio-Ecological Model

FSEH-Crawfordsville contributes to the broader societal change by participating in the Wellness Coalition of Montgomery County. With all health systems represented and inclusion of social service agencies, the Initiative and Partnership allows for FSEH-Crawfordsville to move beyond the individual intervention level.

Intervention Design

Interventions implemented by FSEH-Crawfordsville are person-centered and designed to create lasting change. Malcolm Knowles' Principles of Andragogy provides the frame work (image courtesy of eLearning Industry):



While this model is based on educational programming, it applies to all types of interventions. For example, in the provision of clinical care or medication assistance, participants not only receive the care or medication, they also learn to better manage their own health or access components of the health system or assistance program. Reflection, teach-back, and communication techniques are utilized to empower the participant to move beyond a one-time interaction or assistance.

Evidence Base

FSEH-Crawfordsville uses evidence-based practices in planning interventions whenever possible, as these programs have been thoroughly tested and proven efficacy. When evidence-based programs are not available, best practices and documented research guides the development and implementation of the intervention.

Evaluation

Implementation activities presented in this document will be evaluated to the fullest extent. Using Kirkpatrick's model as a guide, evaluation of not only the program, but its impact and results will be reviewed. This process allows for changes to be made to improve the program on an ongoing basis. While it can be difficult to determine the exact cause of individual behavior change, biometrics, post-follow up surveys, and other methods will be used to capture

qualitative and quantitative data. The model below (image courtesy of LeanLearn) notes the type of evaluation that will be used:



Documentation

Documentation of interventions, including financial resources, supplies, staff time, and individuals served, will be collected internally through CBISA Plus, a software product of Lyons Software. Annually, results will be published in an external document housed on the hospital's website.

Implementation Plans

2013-2016 Results

In the 2013-2016 cycle, FSEH-Crawfordsville had two priority areas, diabetes management and access to health care

Priority	Results	Continuation?	Future Efforts
Diabetes Management	A shared medical appoint structure guided participants in self-management.	Yes	The program will be continued as part of the physician network services.

Accessible Care	A neighborhood clinic provided appointments to patients with Medicaid and hospital follow up appoints to patients without a provider. The model was discontinued and another solution was implemented.	No	Instead of this clinic, MDWise panels have been expanded to all primary care physicians. In addition, a Doc of the Day allows for more immediate services to those most in need.

2016-2018 Implementation Plan

Two priority areas have been identified for the 2016-2018 timeframe—physical activity and implementation of a paramedicine program. The physical activity program builds on previous activities hosted by FSEH-Crawfordsville. By offering a series of 5ks and a Couch to 5k program, the number of opportunities to be active and gain information on physical activity are increased in the community. The paramedicine program extends access to healthcare to those who need additional resources to prevent hospital readmission and manage care in the home.

Much of the activity in 2016 will center on the development of sustainable programs. Because details are not complete, additional actions will be added to the strategic plans annually.

The following plans document the anticipated activities and outcomes.

Goal:	To provide a community program to encourage physical activity amongst adults, including biometrics, informational programming, resources, and fitness opportunities
HP 2020 Alignment:	PA-1, PA-11, PA-13.1
Other Alignment:	Developing Indiana State Department of Health state health improvement plans; supplements Montgomery County LHD CHIP
Comments:	

PERFORMANCE MEASURES How will we know that we're making a difference?			
	Indicator	Source	Frequency
Short Term:	Number of participants	Program Team	Per event
Intermediate Term:	Increase in knowledge, skills, and behavior change	Periodic assessments	Quarterly; Annual Reporting
Long Term:	Increase in adults participating in leisure time physical activity Decrease adult obesity rates	BRFSS	Three-years

2016

OBJECTIVES	
Objective #1:	Recruit and retain 60 adults in the Couch to 5K program
Evidence Base:	CDC Recommendations; national Couch to 5k program; Purdue University College of Education

ACTION PLAN						
Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Hold open house/call out	3/14/2016	Promotion	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	Open house hosted, have about 50 people signed up to participate in program.
Create and distribute promotional materials	4/1/2016	Promotional items	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	Flier and ad completed. Working on T-shirt order and design with Kelsey and vendor. Working on jacket order as well.
Create social media closed site for social cognitive improvement	4/30/2016	Facebook	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	Created in early April after meetings. Also have to do email frequently due to number of people not on Facebook.
Assess participant support needs	4/30/2016	Survey	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Design and implement two face to face support workshops	9/1/2016	Materials	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	Kelsey Miner is working on this.
Collect biometric data pre and post program; report results	12/30/2016	Tests	Matt Oates and Team	Retention/Evaluation	The Journal Reviw; Wellness Coalition	Kelsey Miner is working on this.

OBJECTIVES	
Objective #2:	Recruit and retain 15 adults in the 5x5k program
Evidence Base:	CDC recommendations

ACTION PLAN						
Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Create and distribute promotional material	continuous	materials	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Create and distribute incentives for completion	12/30/2016	incentives	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Collect biometric data pre and post program; report results	12/30/2016	Tests	Matt Oates and Team	Retention/Evaluation	Wellness Coalition	

OBJECTIVES	
Objective #3:	**DEVELOPMENTAL:** Evaluate and determine future objectives for increasing physical activity amongst adults and youth.
Evidence Base:	CDC

2017

OBJECTIVES	
Objective #1:	Recruit and retain 80 adults in the Couch to 5K program
Evidence Base:	CDC Recommendations; national Couch to 5k program; Purdue University College of Education

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Hold open house/call out	3/14/2017	Promotion	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	
Create and distribute promotional materials	4/1/2017	Promotional items	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	
Create social media closed site for social cognitive improvement	4/30/2017	Facebook	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Assess participant support needs	4/30/2017	Survey	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Design and implement two face to face support workshops	9/1/2017	Materials	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Collect biometric data pre and post program; report results	12/30/2017	Tests	Matt Oates and Team	Retention/Evaluation	The Journal Reviw; Wellness Coalition	

OBJECTIVES	
Objective #2:	Increase participation by 5% in the 5x5k program
Evidence Base:	CDC recommendations

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Create and distribute promotional material	continuous	materials	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Create and distribute incentives for completion	12/30/2017	incentives	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Collect biometric data pre and post program; report results	12/30/2017	Tests	Matt Oates and Team	Retention/Evaluation	Wellness Coalition	

OBJECTIVES	
Objective #3:	**DEVELOPMENTAL:** Evaluate and determine future objectives for increasing physical activity amongst adults and youth.
Evidence Base:	CDC

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Determine community and organizational strategies for improving physical activity/fitness opportunities in Mongtomery County	12/31/2017		Matt Oates and Team	Recommendations	Wellness Coalition	

2018

OBJECTIVES	
Objective #1:	Recruit and retain 100 adults in the Couch to 5K program
Evidence Base:	CDC Recommendations; national Couch to 5k program; Purdue University College of Education

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Hold open house/call out	3/14/2018	Promotion	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	
Create and distribute promotional materials	4/1/2018	Promotional items	Matt Oates and Team	Recruitment	The Journal Reviw; Wellness Coalition	
Create social media closed site for social cognitive improvement	4/30/2018	Facebook	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Assess participant support needs	4/30/2018	Survey	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Design and implement two face to face support workshops	9/1/2018	Materials	Matt Oates and Team	Retention	The Journal Reviw; Wellness Coalition	
Collect biometric data pre and post program; report results	12/30/2018	Tests	Matt Oates and Team	Retention/Evaluation	The Journal Reviw; Wellness Coalition	

OBJECTIVES	
Objective #2:	Increase participation by 5% in the 5x5k program
Evidence Base:	CDC recommendations

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Create and distribute promotional material	continuous	materials	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Create and distribute incentives for completion	12/30/2018	incentives	Matt Oates and Team	Recruitment and Retention	Wellness Coalition	
Collect biometric data pre and post program; report results	12/30/2018	Tests	Matt Oates and Team	Retention/Evaluation	Wellness Coalition	

OBJECTIVES	
Objective #3:	**DEVELOPMENTAL:** Evaluate and determine future objectives for increasing physical activity amongst adults and youth.
Evidence Base:	CDC

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Determine community and organizational strategies for improving physical activity/fitness opportunities in Mongtomery County	12/31/2018		Matt Oates and Team	Recommendations	Wellness Coalition	

Date Created: 3/9/2015	Crawfordsville					Date Updated:
Goal:	To develop and implement a Care at Home Partnership with Paramedics as an extension of the care continuum relating to specific disease process and population health, including heart failure, COPD, diabetes, and frequent visitors to the emergency department					
HP 2020 Alignment:	AHS-5; AHS-9; HRQOL/WB-1					
Other Alignment:	City of Crawfordsville, Crawfordsville Fire, Crawfordsville Paramedics					
Comments:						

PERFORMANCE MEASURES How will we know that we're making a difference?			
	Indicator	Source	Frequency
Short Term:	Participant satisfaction evaluation Decrease by 50% in post-90 ED visits after hospitalization	Participants via Team Hospital HITS	Quarterly
Intermediate Term:	Decrease by 30% in one year ED visits after hospitalization Decrease by 30% in hospital readmittance by participants	Hospital HITS	Annually
Long Term:	Increase porportion of persons reporting specific source of ongoing care	BRFSS	Three year

2016

OBJECTIVES	
Objective #1:	Train six paramedics to administer the paramedicine program in Montgomery County.
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Paramedics complete the Hennepin College program, or similar community paramedicine program	11/1/2016	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete clinical rotations.	12/31/2016	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete technical training related to IT, software, EMR, etc.	12/31/2016	N/A	Jess Corbin, Paul Miller and Team	Trained professionals	See above	

OBJECTIVES	
Objective #2:	**DEVELOPMENTAL: Develop, implement, and participate in the community paramedicine infrastructure in the community and state**
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Participate in advisory groups, task forces, and other opportunities in the county, state, and national level	continuous	N/A	Jess Corbin, Paul Miller and Team	Awareness	See above	
Research and apply for applicable funding.	continuous	N/A	Jess Corbin, Paul Miller, Tom Price	Funding	Potential Funders	
Develop program evaluation, benchmarks, and metrics.	continuous	N/A	Jess Corbin, Paul Miller and Team	Evaluation	N/A	
Research sustainable funding and resource options for the future.	continuous	N/A	Jess Corbin, Paul Miller and Team	Sustainability	Potential Funders	

OBJECTIVES	
Objective #3:	Serve 60 patients through paramedicine program in 2016
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Develop patient evaluation, benchmark, and metric infrastructure (including safety and satisfaction)	6/1/2016-12/31/2016	Materials	Jess Corbin, Paul Miller and Team	Evaluation	See above	
Promote program and recruit 10 patients per month	continuous	N/A	Jess Corbin, Paul Miller and Team	Participants	See above	
Develop system for promoting preventative care	12/31/2016	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	
Research and potentially develop system for administering well visits	12/31/2016	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	

2017

OBJECTIVES	
Objective #1:	Train two paramedics to administer the paramedicine program in Montgomery County.
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Paramedics complete the Hennepin College program, or similar community paramedicine program	11/1/2017	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete clinical rotations.	12/31/2017	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete technical training related to IT, software, EMR, etc.	12/31/2017	N/A	Jess Corbin, Paul Miller and Team	Trained professionals	See above	

OBJECTIVES	
Objective #2:	**DEVELOPMENTAL: Develop, implement, and participate in the community paramedicine infrastructure in the community and state**
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Participate in advisory groups, task forces, and other opportunities in the county, state, and national level	continuous	N/A	Jess Corbin, Paul Miller and Team	Awareness	See above	
Research and apply for applicable funding.	continuous	N/A	Jess Corbin, Paul Miller and Team	Funding	Potential Funders	
Develop program evaluation, benchmarks, and metrics.	continuous	N/A	Jess Corbin, Paul Miller and Team	Evaluation	N/A	
Research sustainable funding and resource options for the future.	continuous	N/A	Jess Corbin, Paul Miller and Team	Sustainability	Potential Funders	

OBJECTIVES	
Objective #3:	Serve 80 patients through paramedicine program in 2017
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Execute evaluation of program	continuous	Materials	Jess Corbin, Paul Miller and Team	Evaluation	See above	
Promote program and recruit 10 patients per month	continuous	N/A	Jess Corbin, Paul Miller and Team	Participants	See above	
Execute preventative care program	12/31/2017	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	
Execute system for administering well visits	12/31/2017	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	

2018

OBJECTIVES	
Objective #1:	Train two paramedics to administer the paramedicine program in Montgomery County.
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Paramedics complete the Hennepin College program, or similar community paramedicine program	11/1/2018	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete clinical rotations.	12/31/2018	N/A	Paul Miller and Team	Trained professionals	See above	
Paramedics complete technical training related to IT, software, EMR, etc.	12/31/2018	N/A	Jess Corbin, Paul Miller and Team	Trained professionals	See above	

OBJECTIVES	
Objective #2:	**DEVELOPMENTAL: Develop, implement, and participate in the community paramedicine infrastructure in the community and state**
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Participate in advisory groups, task forces, and other opportunities in the county, state, and national level	continuous	N/A	Jess Corbin, Paul Miller and Team	Awareness	Associated professional groups	
Research and apply for applicable funding.	continuous	N/A	Jess Corbin, Paul Miller and Team	Funding	Potential Funders	
Develop program evaluation, benchmarks, and metrics.	continuous	N/A	Jess Corbin, Paul Miller and Team	Evaluation	N/A	
Research sustainable funding and resource options for the future.	continuous	N/A	Jess Corbin, Paul Miller and Team	Sustainability	Potential Funders	

OBJECTIVES	
Objective #3:	Serve 80 patients through paramedicine program
Evidence Base:	Med Star (Texas); North Memorial Hospital (MN)

ACTION PLAN

Action	*Target Date*	*Resources Needed*	*Team*	*Anticipated Product/Result*	*External Partners*	*Progress Notes*
Execute patient evaluation, benchmark, and metric infrastructure (including safety and satisfaction)	continuous	Materials	Jess Corbin, Paul Miller and Team	Evaluation	See above	
Promote program and recruit 10 patients per month	continuous	N/A	Jess Corbin, Paul Miller and Team	Participants	See above	
Execute system for promoting preventative care	continuous	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	
Execute system for administering well visits	continuous	N/A	Jess Corbin, Paul Miller and Team	Infrastructure	See above	